

Training Participation Policy

Firearms by nature are dangerous to the point of death. Handling Firearms requires the proper knowledge, skills, and attitude to operate safely and with care. At Firearm Coaching we take safety seriously. Firearm Coaching requires students to have a level of maturity to take training serious and a willingness to put safety first at all times to participate.

Firearm Coaching reserves the right to expel anyone behaving or operating in an unsafe manner or displays an improper attitude toward safety and shooting. If a student is expelled from training NO REFUND will be given

Course Cancellations by the Company

- If the Company cancels a class prior to the day of training a full refund will be given or you can choose to apply the funds to a future training course.
- If the weather or other situation makes the class unsafe and the instructor decides to cancel the day of the event. Those students that showed up to the class will be given a full refund or student can choose to apply the funds to a future training course.
- If a situation occurs during class and the class has to be shut down students in attendance will be given an option to repeat the class or a partial refund will be granted.

Cancellations by the customer

If a student cancels with twenty-one (21) days or less a refund will be issued less a \$25.00 deposit. Cancellations less than eight (8) days prior to a class, NO REFUND will be given. Alternatively, the student may apply the funds to a future course offered by Firearm Coaching, of equal or lesser value.

If a student leaves the training venue on their own free will, NO REFUND will be issued. Depending on the reason, which must be disclosed to the instructor at the time, at Firearm Coaching's discretion, it may be possible to apply the funds to a future course, however the instructor is not at liberty to decide that.

Deposits and payments from students who do not show on the day of the course will be forfeited. This includes credit vouchers transferred from a previous class.

NO SHOWS or PARTIAL ATTENDANCE – Payment is forfeited. NO REFUND OR CREDIT WILL BE GIVEN.

Weather and/or adverse conditions

We will conduct our training under any conditions (Heat, Cold, Wet, Muddy). We will not cancel a class on account of inclement weather. If the weather becomes untenable or unsafe, (tornado conditions, blizzards, hurricanes, etc.) the instructor will make the call with regards to any cancellation or postponement of the class.

In-House Credits

Any company credit given in lieu of refund will be held for 1 year from the date of issue unless other arrangements have been made for the redemption of credit. Only one (1) transfer allowed per original course fee(s) paid. If another cancellation is made for attendance in a class in which an existing in-house credit was used, the entire credit will be forfeited.

Final payment

If a deposit is made, the balance for the course is due no later than 30 days prior to the commencement of training, unless otherwise noted. Failure to pay the balance will result in your position and deposit being forfeited.